

MoJack

LIMITED Warranty

What this warranty covers-

This warranty covers against materials or workmanship defects and malfunctions with your new MoJack when following all operating instructions.

What this warranty does NOT cover-

This warranty does not cover any MoJack which has been altered or adjusted in any way from its original model. It will not cover any MoJack which has been damaged due to misuse, abuse, accident or negligence. This warranty does not cover consequential damages.

What the period of coverage is-

- Winch: One year warranty from the purchase date for the original owner.
- All other components:
 - Commercial Use: One year warranty from the purchase date for the original owner.
 - Residential Use: Two year warranty from the purchase date for the original owner.

What we will do to correct problems-

We will replace any defective or malfunctioning part (within the coverage period) at no charge.

How you can get service-

In order to be eligible for service under this warranty you MUST register your MoJack within 30 days of purchasing. You must keep your receipt as proof of the date of sale. You can register your new MoJack on our website at www.theMoJack.com or by calling our toll free number 1-877-466-5225.

How to contact us about warranty issue-

You can contact us from our website at www.theMoJack.com or call our toll free number 1-877-466-5225.

Your rights under State Law-

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

RETURNS

How do I make a return?

Contact us within the return period. We will issue you a Return Merchandise Authorization (RMA) to place on the outside of the box. All merchandise must be shipped back in its original packaging. We will make arrangements for the MoJack to be picked up by a national carrier.

What is the return period?

Within thirty (30) days of the date that you received your MoJack.

In what form will I receive my refund?

This is at our discretion. If receiving a refund, please allow 4 weeks for the credit to process to your account. Return Service Fees will be deducted from the value of your refund.

Are shipping charges refundable?

No

Do you have a return service fee policy?

Yes. Returns and refunds impose an extra workload on our part. Rather than pass this cost onto the consumer through higher product prices, we are consistent with others within our industry by requiring nominal service fees in the event of returns. The service fee is 20%.

How do I contact MoJack?

You can call our toll free number (877) 466-5225 or by email at info@themojack.com

